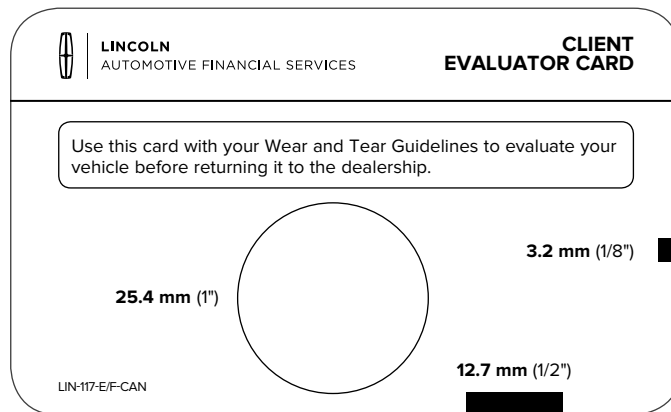




When you return your lease vehicle, its overall condition will be evaluated. To help you distinguish between normal and excess (or chargeable) wear and tear, we've developed a convenient Wear and Tear Client Evaluator Card as well as some useful guidelines to aid inspection of your vehicle's condition.

Inspecting your vehicle before you return it provides information that can help you avoid lease-end charges. Some vehicle damage may be covered by your insurance. Allow sufficient time before you return your lease vehicle for any claims to be processed and repairs completed.



► If you plan to use the Client Evaluator Card, be sure your printout is at full size and confirm ruler is accurate.

Exterior Body Panels

Includes dings, dents, scratches (excludes holes)

No charge:

- Up to three (3) per panel with diameters up to 101.6 mm (4")
- Up to fifteen (15) paint chips per panel

Interior – Burn Holes

No charge: Up to two (2) holes per panel with diameter up to 3.2 mm (1/8")

Interior – Cuts and Tears

No charge: Up to two (2) cuts/tears per panel, up to 12.7 mm (1/2")

Interior – Permanent Stains

No charge: One (1) stain per panel, up to 12.7 mm (1/2")

Lenses (Headlamps, Tail Lamps, Markers)

No charge: Scratches and scuffs

Glass

All glass damage is chargeable.

- Repair charge: Up to two (2) chips/cracks per panel (excludes heated windshield) that each fit within a 25.4 mm (1") circle
- Full replacement charge: All other cases

Tires

Tires must be free of sidewall damage/plugs, free of exposed cords/belts and an appropriate match for the vehicle.

No charge: Replacement tires, including winter tires, left on the original rim

Full replacement charge: Tires that have less than 3.2 mm (1/8") of tread in all grooves

Wheels

No charge: Scratches and gouges up to 152.4 mm (6")

Please Note: If you purchased WearCare®, see your WearCare® addendum for coverage details. Excess wear and tear also includes broken/missing parts, poor-quality repairs, mechanical/electrical malfunctions and tires not an appropriate match for the vehicle. This is not a comprehensive list of all wear and tear guidelines. For details regarding wear and tear, see your lease agreement. For additional information, visit LincolnAFS.ca or call our Customer Service Center at 1-855-768-8909.



Performing a vehicle wear and tear self-assessment before the final inspection (conducted by a third-party inspection company) provides extra time to correct issues and make repairs.* Refer to our Wear and Tear Guidelines for details.

YES NO Exterior Body Panels

Is your vehicle free of exterior damage (e.g., dents, dings, scratches)?

Is your vehicle free of holes in the sheet metal and frame?

Interior

Is your vehicle free of burn holes?

Is your vehicle free of cuts and tears?

Is your vehicle free of permanent stains?

Glass and Lenses (Headlamps, Tail Lamps, Markers)

Is your vehicle free of glass damage (e.g., chips, cracks)?

Is your vehicle free of lens damage (e.g., chips, cracks)?

Tires

Are all tires free of sidewall damage/plugs?

Are all tires an appropriate match for the vehicle?

Are all tires free of exposed cords/belts?

Are the spare tire and tire-changing tools in their storage area?

Are all replacement tires, including winter tires, left on the original rim?

Do all tires have 3.2 mm (1/8") of tread or more in all grooves?

Wheels

Is your vehicle free of wheel damage (e.g., scratches, gouges)?

Missing and Broken Parts

Do you have all keys and key fobs?

Is all originally installed equipment present on your vehicle?

Is all originally installed equipment on your vehicle undamaged?

Is the owner's manual in the vehicle?

Other Items

If any repairs were made, are they of good quality?

Are all mechanical components functioning properly?

Are all electrical components functioning properly?

*Excess wear and tear charges may result if needed repairs are not completed before the vehicle is returned. Remember, your Lincoln Dealer can provide any desired repairs, parts, service and expertise necessary to prepare your vehicle for its return.